REPUBLIC ADMINISTRATION FOR INSPECTION ACTIVITIES OF THE REPUBLIC OF SRPSKA

• INSPECTORATE •

2006-2016
The Republic Administration for Inspection Activities of the Republic of Srpska – Republic of Srpska Inspectorate was formed with the Law on Inspections in the Republic of Srpska which came into force on 24 December, 2005. The Inspectorate started working de jure on 1 January, 2006, and de facto on 1 March, 2006.

With the Law on Inspections in the Republic of Srpska the Republic of Srpska Inspectorate took over 10 republic inspection services from sever line ministries of the Republic of Srpska Government and one administrative organization. With the amendments of the Law in 2008 the Inspectorate took over another two inspection services from two line ministries.

With the new Law on Inspections ("Official Gazette of the Republic of Srpska", issue: 74/10) another new sector was formed. Now within the Republic of Srpska Inspectorate there are total of thirteen republic inspection services monitoring the implementation around 160 laws and over 700 bylaws in 30 inspection surveillance areas.

Inspection surveillance in foreign trade is conducted by market, phytosanitary, health and food safety inspectors at 14 border crossings and customs offices in the Republic of Srpska, which streamlines inspection procedures in foreign trade and provides for better movement of goods.

The Inspectorate has the following inspection services:

- Food Safety Inspection Service
- Market Inspection Service
- Agricultural Inspection Service
- Forestry Inspection Service
- Veterinary Inspection Service
- Water Inspection Service
- Technical Inspection Service
- Traffic Inspection Service
- Urban Planning Construction and Environmental Inspection Service
- Labour Inspection Service
- Health Inspection Service
- Education Inspection Service
- Fire Safety Inspection Service

The Republic of Srpska Inspectorate is functionally organized into Inspection Sectors as basic organizational units, while due to efficiency of inspection surveillance over the territory of the Republic of Srpska, along with the Administration in Banja Luka, there are six Regional Departments located in Banja Luka, Prijedor, Doboj, Bijeljina, East Sarajevo and Trebinje.

The Republic of Srpska Inspectorate is an independent republic administration conducting administration activities of general interest, and its role is to, while conducting inspections, perform administrative, expert and other activities, support social discipline in implementation of laws and other regulations. The work of the Inspectorate is monitored by the Republic of Srpska Government, and the Inspectorate submits a report to the Government once a year.
MISSION

The Republic of Srpska Inspectorate continuously works on improving the Republic of Srpska Inspectorate inspection system. An administration that today has its profile and structure has been formed from the authority that did not have any personnel or material infrastructure at the day of its foundation. On average, inspectors from the Inspectorate annually conduct 26,000 inspections in the internal market and over 120,000 inspections in the foreign trade.

In its work, the Republic of Srpska Inspectorate promotes prevention, more rational inspection surveillance, decreased burden on business entities, combating corruption, increased involvement of the public and transparency of work. A great importance is given to the efficiency of inspections and teamwork of inspectors. The synergy effect of the Republic of Srpska inspection system organization resulted in better quality, comprehensive and efficient inspection surveillance.

The strategic goals of the inspection surveillance are aimed at increased social discipline in implementation of regulations, increased awareness of businesses on the need to respect the regulations, rules and procedures, and developing the culture of dialogue between social partners.

By enacting necessary laws and bylaws over the past several years many areas have been improved, which is a main precondition for quality work of inspection authorities. Improving laboratory capacities and capabilities of testing bodies, creating registers and databases, establishing institutional cooperation between entity authorities, but also authorities at the state level of Bosnia and Herzegovina, created conditions for more efficient and effective work of inspection services.

Through continuing training and education of inspectors we strive to achieve uniformity in work and standardization of inspection surveillance. In cooperation with experts from numerous domestic and international projects, the inspectors participated in trainings and seminars from various areas, which improved their knowledge and professional skills.

Social partners recognized us as an institution always ready to cooperate. Our duty and intention was to continue our professional education, and to improve working conditions and develop the Republic of Srpska together with relevant participants in the inspection surveillance. Well trained, equipped, professional and ethical inspector – this is the vision and mission of the Republic of Srpska Inspectorate.
EFFECTS OF WORK

The effects of work of inspection authorities reflect directly in increased social discipline in implementation of regulations, and indirectly in the economic and social development of the Republic of Srpska, improved social climate, improved economy, legal and political system, as well as in increased income into the budget and funds. The aim of the Inspectorate is to give contribution to creating favourable economic climate and increasing the quality of life in the Republic of Srpska. Compared to previous years, the number of inspections with established irregularities is decreasing, which indicates that the level of regulations implementation in the Republic of Srpska is gradually increasing.

The work of the Inspection Services in the Inspectorate significantly decreased the number of illegal and undeclared goods on the market, and improved the conditions in the area of consumer rights protection. Special attention is given to safety of non-food products and for several years there has been a project of proactive surveillance, which involves withdrawing unsafe non-food products from the market. Significant progress has been made in the area of fighting diseases and zoonoses of animals. In the process of meeting requirements for the import of milk and meat from the Republic of Srpska, from Bosnia and Herzegovina into the EU, the inspection services provided active support to business and agricultural producers in the process of meeting the set requirements.

The Inspectorate has realized a series of steps in order to improve the quality of phytosanitary surveillance in the foreign trade and internal market, in order to decrease the risk of introducing and spreading harmful quarantine organisms and diseases in the Republic of Srpska. The work procedures have been harmonized with the European Union procedures, which resulted in preventing import and trafficking of low-quality agricultural material, in order to protect the domestic agricultural production.

By establishing the Food Safety Inspection Service we have created conditions for more efficient control of the quality and safety of food, better operational capabilities and hierarchy, both at the level of the Republic and at the level of local self-administration units. Inspections are planned based on risk assessment, by performing detailed analyses and identification of areas and facilities with potential risks. Special attention is given to inspections of imported food, and the total of 15,200 samples for laboratory testing were taken during import since the establishment of the Food Safety Inspection Service in 2012 until the end of 2015.

With the amendments of the Law on Inspections in the Republic of Srpska the inspection authorities in the Republic of Srpska got back their authority over the surveillance of international transport of passengers and intensified the inspections aimed at fighting illegal international transport, which presents disloyal competition for transport companies that work legally and pay their obligations towards the state and the workers.

Through continuous surveillance of occupational safety and health, corrective and advisory activities, the inspection services try and influence the development of awareness of employers and workers on the importance of safety and health at work. The analysis of indicators on workplace injuries in previous years showed significant decrease of fatal injuries, as well as increase of severe injuries in the industries with the highest risks.
IMS PROJECT

One of the most important projects that the Republic of Srpska Inspectorate has realized in the last 10 years is the Republic of Srpska Inspection Management System (IMS), which has been recognized in Europe and the world as a unique solution for implementing information technologies in inspections. The IMS has been used since 2010, and the results of its implementation reflect in the standardization of inspection surveillance, effective use of resources, efficient planning of inspection surveillance, dynamic document, case file and process management.

The system supports the work of all inspection services in the Republic of Srpska Inspectorate and enables monitoring of inspection surveillance in all its stages. In its structure it implements cutting edge IT concepts, which provides for fast, quality and efficient work of inspectors. The system supports electronic data exchange with other authorities and organizations and interoperability.

The implementation of the IMS resulted in improvements of the quality of the inspection surveillance in the Republic of Srpska. It is now possible to create over 70 different reports on work in the IMS, according to different parameters. All documents created through inspectors’ work are created electronically.

The electronic knowledge database which is created by using the IMS system is a good basis for preventive and corrective actions, risk assessment and identification of those business entities that deliberately violate regulations, and where repressive measures are required.

ICIS PROJECT

The Inspectorate is determined to continuously work on education and professional training. At the moment the Inspectorate participates in the "Improving Investment Climate and Institutional Strengthening Project - ICIS" financed by the Swedish International Development Agency - SIDA.

The implementation of project activities in the Republic of Srpska and Brčko District has been entrusted to the Republic of Srpska Inspectorate, while the implementation of project activities in the Federation of B&H and the state institutions of B&H had been entrusted to the Federal Administration for Inspection Affairs. Both institutions have established Project Implementation Units who conduct procurement and financial management activities in the Project according to World Bank procedures.
The Republic of Srpska Inspectorate runs the second component of the project which involves further capacity building of the Republic of Srpska Inspection System by introducing the system of continuous training of inspectors, inspection surveillance standards and methodologies, systematic approach to data exchange, better functional connection with inspection departments in local self-management units, and better connections with the private sector and citizens.

During the implementation of project activities there were 12 workshops with total of 144 participants for the sectors of the market, agricultural, veterinary, water, environmental, health and food safety inspections in topics chosen by the inspectorates.

Within the project there was a study visit to Northern Ireland. Representatives of inspection authorities of the Republic of Srpska and the Federation of Bosnia and Herzegovina visited the City of Belfast inspection service, UK Food Standards Agency, Northern Ireland Department of Agriculture and Rural Development, as well as two food establishments that are examples of good practices in food production and cooperation with inspection authorities.

The Republic of Srpska Inspectorate has procured inspection surveillance equipment within the project in the total value of 150,000 BAM, to be used by the Food Safety, Phytosanitary and Agricultural, and Health Inspection Services.

In order to improve the quality and effectiveness of inspection surveillance, both during import and in the internal market, this equipment will enable inspectors to quickly and easily inspect basic parameters and indicators that are essential for further inspection procedures.

Some of the procured equipment is: microscopes for phytosanitary examination, sampling probes for various goods, portable refrigerators for transport of samples to laboratories, GMO test kits, phytosanitary examination desk, protective equipment for inspectors and other.

Among other uses, this equipment is going to improve inspection of goods during import, with special emphasis on import of food and plants, which is essential for the protection domestic agricultural production and health of the population. By using microscopes for phytosanitary examination inspectors will, while inspecting plants during import, be able to immediately detect pests on plants and take timely measures to prevent the introduction of harmful quarantine organisms into the Republic of Srpska.
SUPPORT TO BUSINESSES

In order to develop proactive cooperation between businesses and inspection authorities, as well as to improve preventive inspection surveillance, in the last couple of years the Republic of Srpska Inspectorate, along with regular inspections, organized consultative visits to businesses that employ a large number of workers and which production is export orientated and have key importance for the development and growth of the economy of the Republic of Srpska.

The businesses stressed the difficulties in implementing certain laws and the Republic of Srpska Inspectorate, as an authority in charge of controlling the implementation of laws, showed its readiness to support the businesses through continuous communications, and with timely preventive and corrective measures remove potential irregularities help the businesses to work in accordance with prescribed norms.

The common goal of all participants in the economy of the Republic of Srpska should be a preservation and improvement of production, existing jobs, as well as creation of new jobs, while preserving competition both in the domestic and the foreign market.

Special attention is given to measures taken in order to improve the safety of workers and occupational health and safety, as well as the environment.
REGIONAL COOPERATION

Through its work and openness, the Inspectorate has been accepted both by other authorities and the public in the Republic of Srpska and Bosnia and Herzegovina, as well as by regional authorities and organizations. In the previous years there were many meetings and presentations for representatives coming from institutions in the region who expressed their interest to familiarize with the organization and the way in which the Republic of Srpska Inspectorate works.

Amongst others, we welcomed representatives of the Ministry of Sustainable Development and Tourism of Montenegro, a delegation from Serbia with the State Secretary of the Ministry of Public Administration and Local Self Administration, a representative of the Ministry of Labour, Employment, Veterans and Social Affairs, the Director of the Administration Inspectorate of the Ministry of Justice and Public Administration, a representative of the Directorate for Electronic Administration, and representatives of inspection authorities from several areas of surveillance. We also welcomed representatives of the “Association for Occupational Health and Safety” of the Republic of Macedonia, representatives of the railway inspection service of the Ministry of Civil Engineering, Traffic and Infrastructure of the Republic of Serbia, a delegation from the Republic of Albania, and many others.

In 2010, the Inspectorate was one of the organizers of the Regional Conference with International Participation on: “PREVENTION – RISK MANAGEMENT – SOCIAL INSURANCE – Strategies for better health and safety at work”, attended by over 130 participants.

Regional water management conference

The Republic of Srpska Inspectorate was the host of the Regional Conference of Water Control Bodies, held on 24 and 25 May, 2016 in Banja Luka, organized by the OSCE.

The Conference was attended by around 30 participants from different institutions and countries, such as the Water Directorate of the Federal Ministry of Agriculture, Forestry, Environment and Water Management of Austria, Water Inspection Service of the Republic of Croatia, Water Agency of Serbia, International Sava River Committee, B&H Ministry of Security, B&H Ministry of Foreign Trade and Economic Relations, “Waters of Srpska” Public Institution, representatives of inspection services, the host, organizer and others.

During the Conference the participants discussed the issues of water quality controls, activities of competent institutions during emergencies, cross-border water management, pollution and effects of pollution, and they also had the opportunity to visit the Eco-Centre “Bočac”.
TRANSPARENCY OF WORK

Since the day it was formed, the Republic of Srpska Inspectorate has been advocating public access to its work, openness towards citizens, transparency, readiness to solve existing problems, and the support to businesses. In the last 10 years the Inspectorate has been building a relationship with the media based on mutual respect, fair and professional cooperation, for the sake of informing the citizens on all important events, and for the education on their rights and obligations.

Through media, the Inspectorate points out problems and the solutions, chooses topics that deserve attention and need to be discussed, speaks on measures taken in order to protect the assets of the Republic of Srpska and safety of citizens, showing its determination to help businesses put their activities within legal framework. All areas covered by the Republic of Srpska Inspectorate by inspection surveillance are very important for the citizens of the Republic of Srpska and influence the quality of their life directly.

In cooperation with news teams who spent time with inspectors in the field we tried to show our citizens what inspections look like in practice, and they were able to see how food is inspected during import, how the monitoring of quality of liquid petroleum fuels on the market looks like and what it involves, how the sampling of food in retail for quality and health testing looks like.
**Kontrola** Kancelarija za hranu i veterinarstvo EU zadovoljna radom naše poljoprivredne inspekcije!

**Republika Srpska poštuje evropske procedure!**

**BANAULUKA** - U Glavnoj republičkoj poljoprivrednoj inspekciji kažu da su izuzevno zadovoljni ocenama inspektora Evropske unije, koji su potvrdili da su procesi rada finansijske inspekcije RS i potpunosti ekvivalentne procedu-rame EU.

Dragan Mataruga, glavni republički poljoprivredni inspektor, podseća da su inspektori Kancelarije za hranu i veterinarstvo EU SFOP pre par dana obavili kontrolu finansi- tarnog nadzora u proizvodnji krom- pija u BiH u cilju ocenom sigurnosti uvoza izvoza saznajem EU.

- U preliminarnom ispitivanju inspektori su konstatovali da je finan- siarni nadzor u ovom oblasti ekvivalentan nadzoru u EU, te da nisu utvrdili odlične sistemske nedostatke u njezinom funkcionisanju. Najznačajnija preporuka je da se poveća broj zavora koji se usmjerava na područje cene BiH u okviru Programa posebnog nadzor- a karantinskih štetnih organizama na krompiru. Izmeta se na dan da će u prijedinje ministarstva poljoprivrede u saradnji sa Upravom BiH za zaštitu bilja pomoći načini da će ove godine obuhvati uvoz na povećanje tropskog uvoza u skladu za zahtevima FVO ključa: negativera Mataruga za pre-

**DRAGAN MIJOOVIĆ, GLAVNI REPUBLIČKI URBANISTIČKO -GRAĐEVINSKI, EKOLOŠKI I GEODETSKI INSPEKTOR**

**Proizvodimo beton DOBROG KVALITETA**

Osnovni cilj rada ove inspekcije jeste povećanje kvaliteta prostornog i urbanističkog planiranja, kao i kvaliteta i sigurnosti građenja, tvrdi Mijočić.

**LIJILANA GOJIĆ, GLAVNI REPUBLIČKI VETERINARSKI INSPEKTOR**

**Duplo manje zaraženih BRUCELOZOM**

Bruceloeza je dobrim diplomet iščuvana pod kontrolom, o čemu govori broj zaraženih životinja i oložnih ljudi. Mnogo je izvan jednog i na iskorenljenju infektnih anemije konja, tvrdi Gojić.

**GORAN LUBOJEVIĆ, GLAVNI REPUBLIČKI INSPEKTOR ŠUMARSTVA I LOVA**

**Lov na dvokradiatorce**

Za bespravnu sreću smanjena predviđene kazne od 300 KM do dovestih biljaka maraka. Prelje godine oduzeto oko 300 kubnih metara betonovog drveta, ukupne vrijednosti preko 14.000 KM.

- U okviru toga je se duboko reproduciranog novi hladni rasta, a potencijalno su u raspoloživim zemljišnim izvoze u ovom seoskim i industrijskim seoskim izvozima bićima.

**Goran Ljubojević, glavni republički inspektor šumars- tva i lova, voli da se na ovaj princip pogleda u ovom prikazanom seoskom i industrijskim seoskom izvozima bićima.**

- U području je dovedene kroz 96 kontrola i oduzeta oko 300 kubnih metara betonovog drveta, a oduzete preko 14000 KM.

**LJILJANA GOJIĆ, GLAVNI REPUBLIČKI VETERINARSKI INSPEKTOR**

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**RADENKO POPOVIĆ, GLAVNI REPUBLIČKI INSPEKTOR ZA ZAŠTITU OD POŽARA**

**Oprezno s plinskih bocama**

Najveći nedostaci izlučeni u objektima u kojima u određenih razloga dođe do promjene namjene, pri čemu se ne preduzmu odgovarajuće mjere zaštite od požara, kaže Popović.

- Najveći problem, kada je u pitanju zaštita od požara, postoji u objektima u kojim su odgovornim licima na- ložiti održavanje neređenosti, ali mnogo je starih rodnih kuća koje se već lako- kog napadu požar odnosnih da ne mogu snabdijevati za nepožarene izdajnosti. Godine izazov izazivan doktora poli- na u košnom strujnu i kretanju ljudi koji žive i sačuvano i bez toga i na popo- 

- Veliku ulogu u zaštitu od požara ima i pažnja ljudi prilikom rukovanja sa zapo- 

- Popović.

- Veliku ulogu u zaštitu od požara ima i pažnja ljudi prilikom rukovanja sa zapo-

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- Popović.
In the age of digitalization, electronic business and online exchange of information, the Inspectorate recognized the importance of a good internet website of an institution where the citizens can find necessary information or instructions how to obtain them. In regards to that, the Inspectorate’s webpage contains all reports on our work since the day it was established, laws regulation the work of inspectors, numerous information on daily activities, information on public procurement and other. Transparency of work has been recognized as the primary task in creating trust between citizens and inspection authorities.

The Inspectorate wishes to educate and counsel. With that in mind, the visitors to our webpage can find “Frequently Asked Questions” which are divided by areas of inspection surveillance and where citizens can find answers they need or resolve potential dilemmas which authority or inspection service is competent for their issues.

Also, in 2006 the Inspectorate has established the Complaints Centre which enables citizens to deliver information to inspection authorities on any irregularities or illegal activities they find in businesses. By calling the number published on the website, or by entering information in a form on the website, the citizens can inform inspection authorities on illegal activities, while maintaining their anonymity. The complaints are a source of information on areas where regulations are violated and they are included in operational work plans or extraordinary inspections are organized if there is an emergency.
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